

SUPPORT SERVICES

Creating a Social Recreation Punch

This guide can be used to create a Social Recreation punch in the AveannaCare Portal online.

1. Log in to <u>aveanna.dcisoftware.com</u> using your AveannaCare username and password.



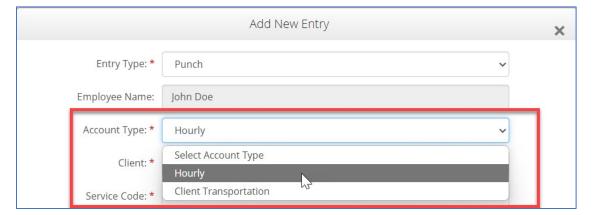
2. Click on the Add Entry button.



Complete all required fields in the Add New Entry window.

NOTE: The Entry Type and Employee Name fields will default.

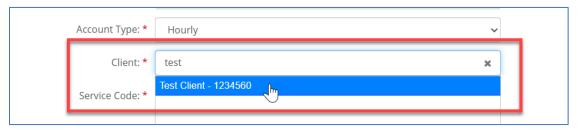
3. Use the Account Type drop-down menu to select Hourly.





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4. Type the Client's name in the Client field.



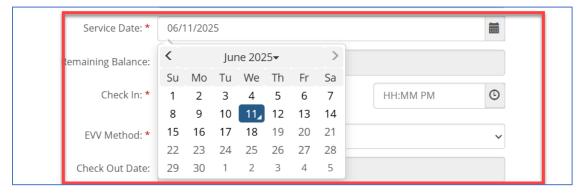
5. Use the Service Code drop-down menu to select the appropriate service being provided.



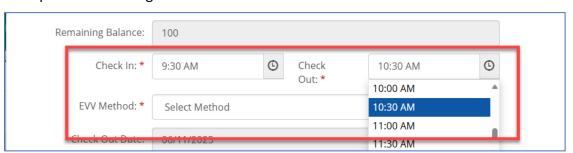
NOTE: The correct service code is provided in the authorization email sent by Aveanna for reference.

For example: "Social Rec Reimb Services", "Social Rec Reimb Services 2, "Social Rec Reimb Services 3".

6. Select the date the service was provided in the Service Date field.



7. Input the time range for the service in the Check In and Check Out fields.

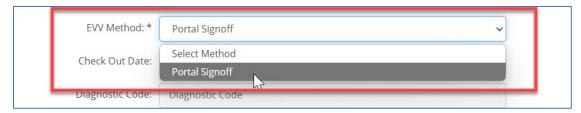




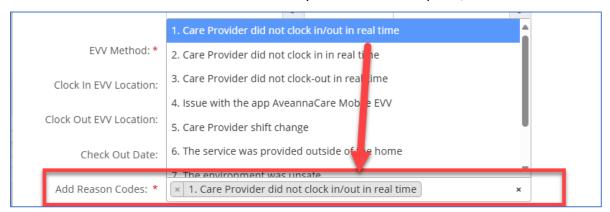
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NOTE: Check-in and out times do not matter, as long as they equal the number of "hours" provided in the authorization email provided by Aveanna.

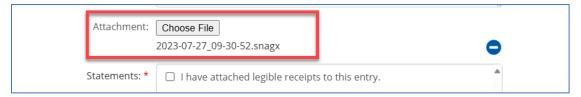
8. Click on the EVV Method field and select Portal Signoff.



9. Click on the Add Reason Codes field. Always select the first option, listed as number one.



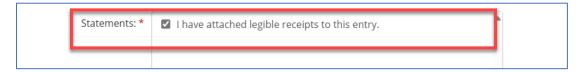
10. Click "Choose File" to attach the service receipt.



NOTE: A photo or file of the receipt confirming the purchase will be required.

NOTE: Attachment information will be displayed under the "Choose File" link once the file has been uploaded successfully.

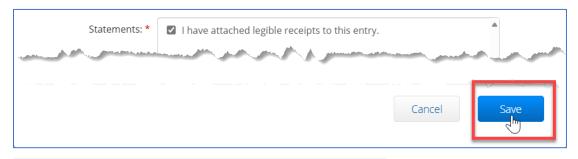
11. Apply a check mark to the statement and click Save.

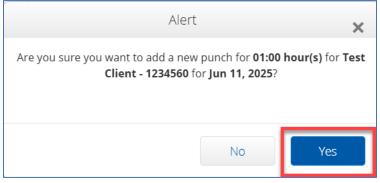




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12. Click Yes on the alert.



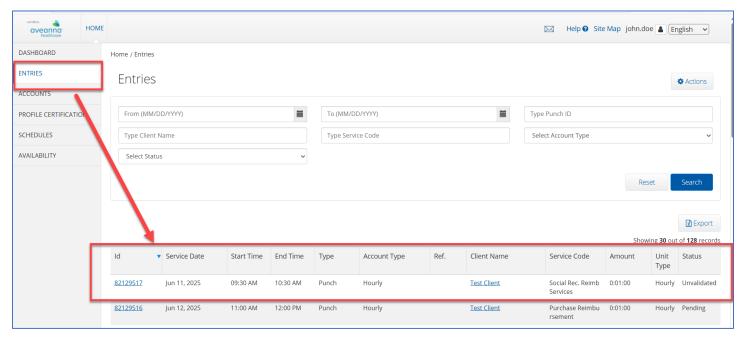


NOTE: Confirm the number of hours is the same as provided in the authorization email provided by Aveanna.



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NOTE: The entry can be found under the ENTRIES tab. The punch/entry will be saved and marked as unvalidated if done correctly.



For any issues or questions, please email flrc@aveanna.com.