

Care Providers can check hours worked on the AveannaCare Mobile App or AveannaCare Web Portal. Follow the steps below to review the hours worked.

## Mobile App and Web Portal Overtime Gauge


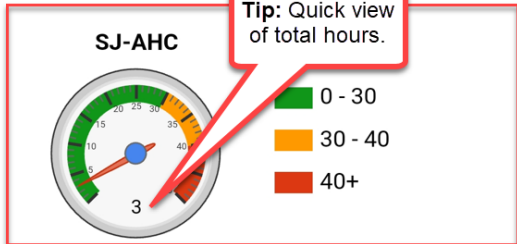
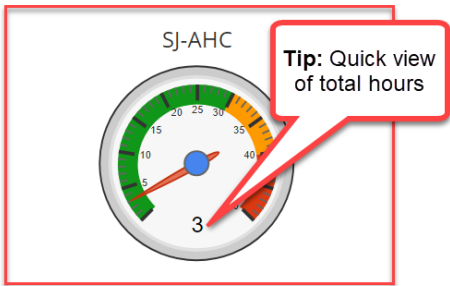
1. **Log in** to the **AveannaCare App** or **Portal**.

2. Review the **Overtime Gage** feature.

**Green area:** Care Provider has worked from 0-30 hours.

**Orange area:** Care Provider has worked 30-40 hours.

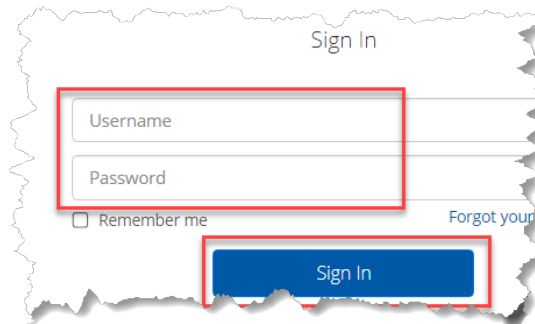
**Red area:** Care Providers have worked 40 or more hours.

AveannaCare App	AveannaCare Portal				
	<p>Bell Train ← 09/24/2023 To 09/30/2023 →</p>				
<p>Bell Train</p> <p>← 09/24/2023 To 09/30/2023 →</p> <p>Overtime Gauge</p> <div data-bbox="175 1346 688 1587">  </div>	<p>Overtime Gauge 09/24/2023 To 09/30/2023</p> <p>Legend: 0 To 30 (Green), 30 To 40 (Orange), 40+ (Red)</p> <div data-bbox="821 1283 1268 1566">  </div> <table border="1" data-bbox="1354 1104 1481 1587"> <tr><td>0.00</td></tr> <tr><td>3.00</td></tr> <tr><td>0.00</td></tr> <tr><td>3.00</td></tr> </table>	0.00	3.00	0.00	3.00
0.00					
3.00					
0.00					
3.00					
<p><b>Note:</b> If no hours have been worked the gauge will not be visible in the app or the portal.</p>					



## Web Portal Total Hours

1. **Log in** to the portal.



2. Review the **Total Hours** section on the home page.

- **Approved:** Hours that have been signed off.
- **Pending Hours:** Hours that are waiting client approval.
- **Unverified Hours:** Hours that are pending system approval.
- **Total Hours:** Total hours reported.

Total Hours	09/24/2023 To 09/30/2023
Approved:	0.00
Pending Hours:	3.00
<b>Unverified Hours:</b>	<b>0.00</b>
<b>Total Hours:</b>	<b>3.00</b>

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-255-8360 (TTY: 711).  
 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-255-8360 (TTY: 711)。

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